KloudGin

KloudGin Work Management

Best-in-class workforce enablement solution that delivers a complete view of assets, work orders, records, and AI-powered decision support

IDC

"KloudGin's integrated EAM and FSM platform demonstrates how cloud-native, multi-tenant SaaS architectures can transform utility operations by addressing the fundamental disconnect between asset management and field service operations. Building from their leadership position in IDC's MarketScape for Worldwide Field Service Management Solutions for the utilities industry, the company's ability to unify long-cycle asset maintenance with short-cycle customer service activities through mobile-first design reflects the technological evolution necessary for modern utility workforce management.

KloudGin's focus on eliminating the technology burden that forces field crews to navigate multiple disconnected systems highlights how mobile-first, cloud-native platforms enhance workforce productivity. By enabling utilities to coordinate all work types, work groups, and asset classes through unified cloud-based interfaces, the approach illustrates how modern mobile-native SaaS architectures unlock operational agility required to meet evolving customer expectations while building resilient infrastructure foundations."

John Villali
Senior Research Director
IDC

The future of work management: cloud-based, AI-powered and fully connected

Unlock the power of actionable insights

KloudGin Work Management seamlessly integrates with your existing systems, unlocking immediate value by eliminating data silos and providing a holistic view of your field service operations. Connect your field workers with the critical information they need, exactly when they need it. With real-time, robust data flows, your field service teams are empowered to make data-driven decisions that improve efficiency, boost customer satisfaction, and drive business growth.

Enable best-in-class mobile workforce management

Designed for today's modern workforce with fast innovation cycles and a 'worker first' imperative, KloudGin delivers an unparalleled mobile experience and simplified training for high system utilization. Streamline and automate workflows, from job prioritization and scheduling to real-time monitoring and adjustment, with an AI-powered scheduling engine that dynamically adapts to changing conditions. Effectively monitor and manage all scheduled work in real-time, with rapid plan schedules to allow schedulers to quickly adjust to last-minute, urgent or emergent requests.

"Digital transformation is helping us maximize our scheduling, asset reliability and uptime, reduce capital and operational expenditures, extend asset life, reduce unplanned downtime and provide superior customer service - all without increasing operational, safety or environmental risks. KloudGin has a deep understanding of how to effectively deploy mobile field asset management for seamless adoption and their team has extensive experience servicing the utility industry."

Dave Vogel
Executive Vice President
Louisville Water

Empower teams with intelligent co-piloting

Improve insight into your business processes with our business intelligence reporting and dashboard platform with machine learning capabilities and cloud based data warehouse. Detailed reports, built-in analytics and an easily configurable dashboard help you quickly track important metrics and identify issues. See patterns from volumes of data using embedded AI.

Gain an intuitive user experience

Designed with the mobile user in mind, with an intuitive interface, speech recognition, image capture and comparison, and GIS interactivity to simplify onboarding, reduce training time, and empower seasoned professionals and new hires to excel in their roles.

Provide simplified, efficient onboarding

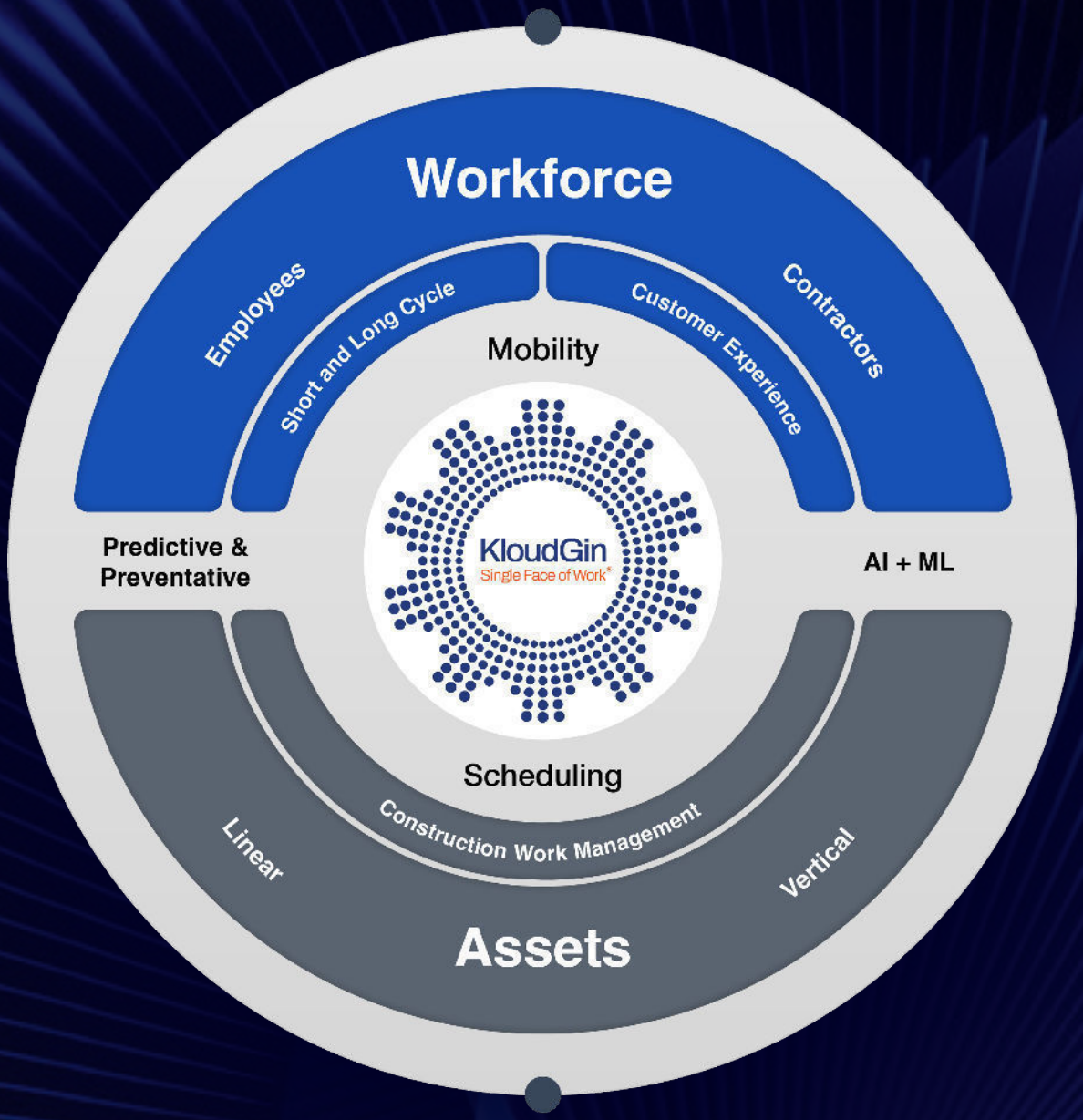
Quickly onboard and support contractors and new employees. High quality data capture and centralized operational data supported by AI-embedded co-pilots gives non-experts an expert perspective into their operations, with instant access to essential information, actionable insights, historical records, and tribal knowledge that equips them for success regardless of individual skill level.

The end-to-end digitization of work orders and on-field activities has been designed to be easy for users to adopt and utilize, helping contractors and new hires get up to speed and easily update, edit, annotate and modify records in the field as needed. Manage critical events and emergencies with ease, with the ability to bring subcontractors rapidly up to speed with essential processes and workflows and the information they need to tackle even the most urgent challenges.

Mitigate risk, enhance safety and improve regulatory compliance

Ensure implementation and adherence to safety regulations and streamline compliance reporting with digital safety forms, continuous data capture, and end-to-end reports on a single platform to simplify audit trails, reporting and other regulatory compliance requirements, fully integrated within your existing workflows.

Field Service Management



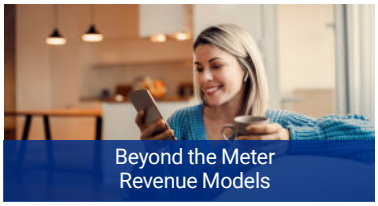
Enterprise Asset Management

Unlock immediate value with KloudGin's Field and Asset Operation System, which provides specialized and automated workflows, enhanced data utilization, rapid response to weather events and improved decision support that helps maximize budget and workforce – all while improving compliance, worker safety and helping mitigate risk.

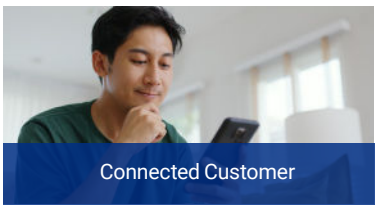
Connect people and processes across all phases of work and asset management

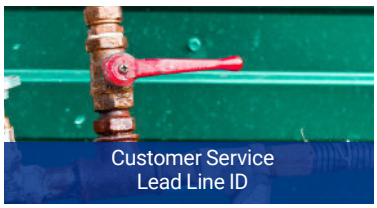
In today's utility environment, it's critical for companies to have accurate data to respond efficiently and effectively to customers' needs. KloudGin's single face of work and unified platform can assist in managing the entire lifecycle of work, making data visible across operations, reliability and maintenance teams so workers have the information they need to make sound business decisions.

As Built


Beyond the Meter Revenue Models

Contractor & Subcontractor Management


Connected Customer


Customer Service Lead Line ID

Dig Alert

Esri GIS Integration

Emergency Response

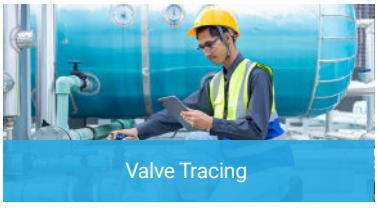
Street Light Management

Pole & Transformer Inspections

Vegetation Management

Backflow Prevention and Cross Connection Control

Leak & Discharge Monitoring


Valve Tracing

Hydrant Inspection & Flushing

The KloudGin Difference

Our solutions are purpose-built for the field workforce, with a shared scheduling engine across assets and workforce, user-friendly real-time collaboration, and embedded AI-powered insights and decision support. KloudGin delivers a best-in-class user experience that helps improve performance, safety, efficiency, and customer satisfaction.

Unlock value across your operations and teams

» **Fully Integrated, Mobile-Native Solution**

A fully integrated, mobile-native work and asset management solution purpose-built for today's modern utilities with an intuitive user experience that improves adoption and increases productivity - all within a unified operating system.

» **Mobile Workforce Empowerment**

Streamlines workflows, simplifies onboarding, enables real-time data capture and sharing, and delivers real-time decision support with mobile-native, generative AI-powered technology.

» **Advanced Analytics and Real-Time Insights**

Advanced analytics and real-time, AI-driven insights designed for utilities strengthen decision support and enable a more complete view of your assets and workforce.

» **Unified Scheduling Engine**

A unified scheduling engine that spans assets, work types and work groups to optimize performance and boost efficiency across crews, assets, and locations.

» **Increased Time to Value**

Seamless, cost-effective implementation is supported by robust solution and integration libraries that provide best-in-class capabilities out of the box.

"KloudGin's ease of use for field crews, its integration with our Esri GIS and other systems, and its modern configurable platform for diverse workflows and assets will be essential in providing mission-critical services to our customers."

Ted Wadzinski
P.E. Assistant Vice President, Gas Operations, Measurement and Operations Support | MGE

Select Customers

ARBOR WORKS
citizens energy group
DTE
Louisville Water
CALIFORNIA WATER SERVICE GROUP INVESTING FOR LIFE
the Gas Authority
PGW
MGE
VEOLIA

Select Partners

esri
cognizant
BLACK & VEATCH
ORACLE NETSUITE
EY
SAP
Infosys
vertexone
aws
3 VERTICALS
REDCLAY

With KloudGin, you gain:

Scalable, composable & extensible platform

Whether you're a small municipal utility or a large regional provider, our platform is built to scale, is fully configurable to your specific needs and is designed to grow with you. Seamless implementation and integration with third party systems is enabled with pre-built adaptors while a robust solution library unlocks immediate value with access to proven best practices.

Rapid emergency response

With KloudGin, emergency crews gain the tools and support they need to help them quickly restore services, while staying safe in the most extreme of circumstances. Your organization can rapidly manage emergencies, augmenting emergency teams and quickly bringing contractors up to speed with the information and processes they need to tackle even the most complex of challenges.

Utility grade security

Embedded enterprise-grade security protocols align with industry best practices, while hardened cloud architecture safeguards sensitive customer and operational data.

Intuitive, mobile native user experience

User-friendly interface minimizes training time and maximizes adoption. Leverage the power of our software to get your workforce up and running quickly, increasing time to value.

Expert support

Our dedicated team of utility asset and workforce management specialists provide white-glove service across the entire customer journey. From implementation to ongoing support and improvement, our experts ensure successful integration with existing systems, comprehensive training for your teams, and 24/7 assistance to maximize the value of your mission-critical applications.

Empowering the world's most innovative organizations

KloudGin was uniquely born in the field alongside the hard-working men and women who keep our lights on and water and gas flowing. KloudGin deeply understands the challenges faced by utility companies, and we have designed our platform for today's modern, mobile workforce. We are not just software developers; we are partners, standing alongside you on the journey towards a more efficient, resilient, and safer industry.

By connecting work management and asset management in a unified operating system, KloudGin unlocks significant value through end-to-end visibility and control of the work order life-cycle, ultimately driving improvements in asset performance, safety, profitability, and job satisfaction.

KloudGin equips your workforce with the right tools, data, and insights to make informed decisions, optimize operations, and deliver exceptional service safely. We believe in the power of information, connectivity, and collaboration, delivered seamlessly and securely to transform utilities from within.

Unlock value across your operations and teams with a Single Face of Work.

Gartner Market Guides

2021 Official Member Forbes Technology Council

G2 Leader Spring 2023

aws Partner
- Government Software Competency
- Energy & Utilities Software Competency

IDC

KloudGin Single Face of Work®

About KloudGin

KloudGin is a cloud-native solution provider delivering the utility and public service's only true "Single Face of Work®" platform that unifies Construction Work Management, Enterprise Asset Management, and Field Service Management within one operational ecosystem. Purpose-built as the operational engine for utility and public sector workers, our AI-powered platform eliminates silos between systems and processes, seamlessly connecting all work operations in real time to empower the workforce that keeps essential services running across communities worldwide.

Contact a KloudGin industry specialist to learn more.
1-877-256-8303 | kloudgin.com

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