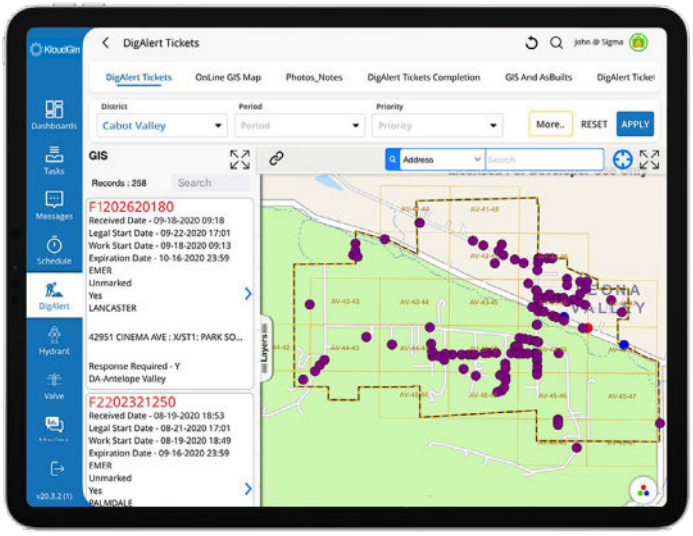
KloudGin

Solution Sheet

DigAlerts

KloudGin's DigAlert Solution allows organizations to manage DigAlert tickets effectively. It streamlines receiving, managing, and responding to DigAlert ticket notifications for operations and compliance.



Find DigAlert tickets and asset data on the GIS map.

Key Benefits

Enhance Efficiency

Boost efficiency in processes and operations with automation to reduce manual intervention and the possibility of errors.

Create Seamless Workflows

Create seamless workflows by integrating FSM, EAM, DigAlerts, Cross- Connection, and GIS into one unified platform. For example, your company's 811 tickets are incorporated and tracked as part of planning, scheduling, and completing complex underground work in KloudGin's Asset Management Suite.

Enhance Compliance

Ensure effective and efficient regulatory compliance with reporting, analytics, and custom integrations with 811 agencies.

Improve Decision Making

Make better decisions with a geospatial perspective of DigAlerts, work orders, and assets on GIS maps. Intuitive, color-coded maps call attention to high-priority tickets for supervisors and locators to make informed decisions.

Key Values & Features

End-to-End Automation for 811 Systems

Automate the dispatch process to locators and send seamless live ticket status updates back to 811.

Complete GIS Map Ticket Visibility

Access DigAlert tickets on the GIS map alongside asset data with a geospatial perspective.

Mobile App with GIS and Offline Access

Obtain a unified view of assets, DigAlert tickets, and As-Built files on GIS maps on the mobile app while offline too. The solution allows geotagging of photos and annotations, facilitating efficient auditing.

Positive Acknowledgment to USA Locate

Auto-generate positive acknowledgments to USA Locate when DigAlert tickets are marked.

Compliance Reporting & Analytics

Generate insightful reports and analyze data to track compliance, identify trends, and make data-driven decisions. Ensure marking is completed within the required timeline based on ticket priority. Review marking history when facilities are uncovered or damaged. Be prepared with date, time, user, and geo-coded stamped data to protect your company if something goes wrong.

Integration with State Ticketing Agencies

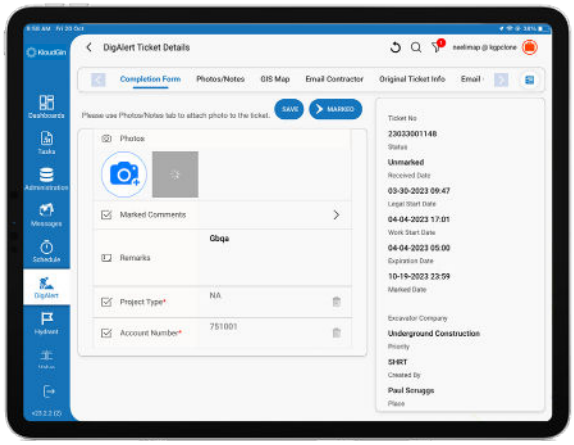
Never miss an 811 ticket with seamless integration with respective state 811 agencies. This ensures ticket information is automatically imported whether your region still relies on emailed tickets or supports web services.

Automated Response Updates

Stremline communication with automated responses for DigAlert tickets. Region-specific updates such as Marking In-Progress, Request for Information, Field Meet, No Conflict, and Marked are supported on KloudGin.

Contractor Communication

Empower users to communicate directly with contractors on the application. Emails are automatically logged for the respective tickets.



Capture photos, comments and remarks in real time

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Connect with the KloudGin team to learn more.

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KloudGin: Building the Utilities of Tomorrow, Together

KloudGin is a cloud-native solution provider delivering the utility and public service's only true "Single Face of Work®" platform that unifies Construction Work Management, Enterprise Asset Management, and Field Service Management within one operational ecosystem. Purpose-built as the operational engine for utility and public sector workers, our AI-powered platform eliminates silos between systems and processes, seamlessly connecting all work operations in real time to empower the workforce that keeps essential services running across communities worldwide.

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