

# A Single Face of Work®

A Unified Field and Asset Management Operating System

## Best-in-Class Solutions for Award Winning Utilities



#### Asset, Work & Construction Management

In the face of growing industry complexity, many utilities continue to struggle with outdated legacy work and asset management technologies, leading to operational silos and inefficiencies. KloudGin is the industry's only mobile-first, cloud-native solution that unifies asset, workforce, and construction management into a single platform that empowers your workforce with real-time insights and decision support. Our fully integrated Field and Asset Operating System provides a holistic view of operations across all work types, helping unlock immediate value by improving asset utilization, safety, workforce productivity, and the customer experience.

Purpose-built for utilities, KloudGin's specialized solutions bridge the gap between people, processes, and assets to create a collaborative ecosystem that helps organizations reduce downtime, enhance safety, and improve efficiency and performance. With KloudGin, organizations unlock the full value of work and asset management to achieve operational excellence.

#### The KloudGin Difference



First time fix rates

+20%

Increase in technician productivity

Reduction in maintenance costs for field service operations

30%

## KloudGin: The Single Face of Work<sup>®</sup> Solution

### A Unified Approach to Asset, Construction and Workforce Management

Utility operations require specialized solutions rather than generic approaches. KloudGin's unified platform is purpose-built for utilities and public sector organizations, offering a modular architecture that integrates seamlessly with core systems of record, including Esri ArcGIS, CIS, and ERPs. Our Single Face of Work<sup>®</sup> maintains the distinct capabilities your teams need while enabling comprehensive integration across asset, construction, and workforce management. By breaking down traditional silos between these systems, KloudGin delivers a connected ecosystem that preserves specialized functionality while creating visibility and workflow continuity throughout your organization. By connecting these critical operational domains, organizations are positioned to take on not only today's challenges, but to capitalize on tomorrow's opportunities in an increasingly complex utility landscape.



## Purpose-Built, Utility-Specialized Solutions

#### KloudGin Core

A flexible, extensible and composable technology platform that enables organizations to combine best practice solutions for work, asset and construction management. With KloudGin Core, organizations are empowered with the ability to tailor-fit their solutions to their specific goals, requirements, and workforce.

#### KloudGin Work Management

KloudGin Work Management optimizes the prioritization, scheduling, routing, and completion of field service jobs in a single, configurable business platform. Our solution delivers information to the field team when and where they need it. Users can easily access work orders, assets, and inventory information from anywhere, at any time on a mobile native platform.

#### KloudGin Enterprise Asset Management

Improve asset reliability, lower operating costs, and enhance operational output with a robust asset management platform that delivers critical asset information and insights to help make better short and long-term maintenance decisions, improve asset reliability, lower operating costs, and enhance operational output.

#### KloudGin Construction Work Management

Streamline construction management with our flexible, highly configurable platform, enabling automated workflows from design to operations. KloudGin CWM provides superior mobile capabilities, reduces costs, minimizes field data entry, and enhances asset performance - delivering the industry's most advanced construction management platform that seamlessly connects your field work operations and asset management.

#### KloudGin AssetlQ

AssetlQ, KloudGin's embedded AI field assistant, empowers the mobile field workforce with access to critical data and information when and where they need it, enabling them to collaborate more effectively across their organization. AIQ Atlas, KloudGin's AIpowered field agent, bolsters efficiency by helping workers easily access and update information in real-time in the field. Features like LENS enable instant asset identification and information retrieval via image recognition, while R3 (Record-Review-Report) enables seamless documentation of field crew observations during work order execution.

"Digital transformation is helping us maximize our scheduling, asset reliability and uptime, reduce capital and operational expenditures, extend asset life, reduce unplanned downtime and provide superior customer service - all without increasing operational, safety or environmental risks. KloudGin has a deep understanding of how to effectively deploy mobile field asset management for seamless adoption and their team has extensive experience servicing the utility industry."



Dave Vogel Executive Vice President Louisville Water

## A Fully Connected Field and Asset Operating System for Utilities and Essential Services

More than ever, optimizing your workforce and asset performance is imperative to providing safe, responsive, and cost-effective systems of energy and water delivery. KloudGin is leading the way through the digital transformation for power, oil & gas, water, wastewater, renewables and public sector operations by providing a library of modern mobility solutions that automate workforce scheduling, resource planning, asset management and compliance reporting.













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WATER SERVICE GROUP



the **Gas** Authority





## Empowering the world's most innovative organizations

KloudGin was uniquely born in the field alongside the hard-working men and women who keep our lights on and water and gas flowing. KloudGin deeply understands the challenges faced by utility companies, and we have designed our platform for today's modern, mobile workforce. We are not just software developers; we are partners, standing alongside you on the journey towards a more efficient, resilient, and safer industry.

By unifying work management and asset management on a single platform, KloudGin unlocks significant value through end-to-end visibility and control of the work order life-cycle, ultimately driving improvements in asset performance, safety, profitability, and job satisfaction. KloudGin equips your workforce with the right tools, data, and insights to make informed decisions, optimize operations, and deliver exceptional service safely. We believe in the power of information, connectivity, and collaboration, delivered seamlessly and securely to transform utilities from within.

Unlock value across your operations and teams with a Single Face of Work.



Public Sector
Energy Software Competency
Smart City Software
Competency





Contact a KloudGin industry specialist to learn more. 1-877-256-8303 | kloudgin.com

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