



KloudGin



# Public Sector

A Single Face of Work® across all departments, assets and operations

# Easily manage all work types, work groups and asset types in one unified platform

Connect every department across your organization with unified asset, workforce, and construction management that streamlines operations, improves coordination, and delivers better citizen services - all in a single platform.



From public works to parks and recreation, street lights to fleet management, KloudGin is purpose-built for municipalities and public sector organizations, providing the specialized tools your teams need while working from shared, real-time information. With seamless integration with across existing systems - including Esri GIS, CIS, and ERPs - you can transform operations without disrupting workflows.

By breaking down traditional silos between departments and systems, KloudGin delivers a connected ecosystem that preserves the unique capabilities each department depends on. When all of your back office teams, crews, and contractors work from the same platform, efficiency improves city-wide and citizens and communities benefit. This connected approach ensures your municipality stays ahead of today's challenges while building the foundation for tomorrow's growth.

# The Single Face of Work® solution for every department in your city

When citizen services fall short, communities are directly impacted - when roads and street lights don't get fixed quickly enough, when public spaces are neglected, when the permitting process take ages. As public sector operations continue to grow in scale and complexity, it is imperative for local governments, municipalities and public sector organizations to meet the magnitude of the challenges in front of them.

Optimize your public sector operations to enhance citizen safety, security and quality of life.

KloudGin was born in trucks and in the field with the mission of addressing the fundamental challenge municipal and public sector organizations face: operational inefficiencies created by disconnected systems. Our Single Face of Work approach brings together enterprise asset management, field service management, and construction management on a single platform to help organizations:

## Break down silos

When every department in your organization works from the same platform, you eliminate information gaps and improve coordination city-wide. Real-time visibility into all work activities and assets means projects are completed faster, resources are better utilized, and all departmental teams can collaborate seamlessly.

## Serve citizens better

Citizens expect more from public services - faster response times, clear communication, and reliable infrastructure. KloudGin's digital citizen portal provides access to service requests, work updates, and real-time status across public services, helping increase citizen satisfaction and build stronger community relationships.

## Improve cost effectiveness

KloudGin's unified platform helps maximize every public sector dollar with optimized scheduling, predictive asset maintenance, and unified operations that help reduce operational costs while extending asset lifespans and improving allocation of public service resources.

## Future-proof operations

Position your organization for tomorrow's challenges with flexible, scalable, cloud-native technology that grows with your community's evolving needs. Whether you're planning Smart City initiatives, managing hybrid workforces, or adapting to new regulations, KloudGin provides the flexible foundation your organization needs to succeed.

Delivering tangible results

+90%

Citizen satisfaction

+25%

Faster resolution

+85%

First time fix rate

# The KloudGin Difference: field-first, cloud-native public sector operations

## Better manage all assets

Maximize every asset - from roads and street lights to facilities and fleets - with data-driven insight that optimize replacement schedules, prevent costly emergency repairs, and extend lifespans. Easily manage diverse assets across all departments from a single platform, anticipating potential issues to reduce downtime and ensure smooth operations.

## Cross departmental collaboration

Enable effective coordination between all of your public service departments, improving collaboration and resource sharing across teams to deliver reliable citizen services. Streamline cross-departmental project management and communication to improve efficiency and minimize service disruptions.

## Streamlined construction management

Manage construction projects from planning to completion with unified project management that connects field operations, asset tracking, and long-term maintenance planning. Whether it's street reconstruction, park improvements, or facility upgrades, KloudGin manages every phase of municipal construction work.

## All work groups, work types, and asset types

Optimize the management of all work groups, work types, and with a single, unified view across the entirety of your work and asset management operations. Gain real-time visibility of all activities and assets to improve collaboration between teams. Minimize citizen disruption and maximize operational efficiency across all of your public service departments.

## AI-powered field assistance

Asset IQ, KloudGin's embedded, AI-powered field assistant, provides public sector teams with intuitive access to asset information across all infrastructure types. Crews can instantly access essential data across all of your public infrastructure and complete work orders efficiently on-the-go.

## Data-driven decision making

Transform your operations with insights that drive smarter decisions. From budget planning to performance management, make decisions backed by comprehensive operational data. Better insights lead to better outcomes - lower costs, improved service levels, and strategic investments that position your organization for long-term success.

"As a city, you would like to think that everything works smoothly, but in reality we were a bunch of silos working independently. One of the things KloudGin has brought forth is that we need to have more interconnectivity and to be able to look at each other's information. Our project grew - when we started off, it was going to be a utilities project, maybe streets. Since then, almost every type of field operating department within the city will be on KloudGin."



**Lisa Tyer**  
Managing Director  
City of Waco

# Specialized solutions that transform operations across your entire community

Public sector organizations need to unify and optimize diverse operations to deliver the safe, responsive, and cost-effective services citizens expect. KloudGin improves operational efficiency and team performance with comprehensive, best-in-class solutions that automate workforce scheduling, optimize resource planning, streamline asset management and ensure compliance across every department.



Mobile Workforce Management



Asset Management



Construction Work Management



Water, Wastewater & Stormwater



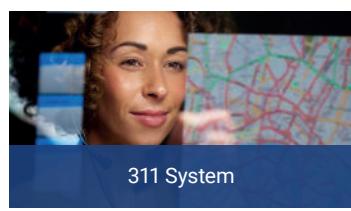
Street Light Management



Public Works (Roads and Streets)



Parks and Recreation



311 System



Emergency Response



Connected Customer



Connected Contractor



Facilities Management



Fleet Management



Smart City / IoT



DERMS / EV Charging / Storage



Permitting, Licensing, and Inspections (PLI)



Esri GIS Integration



Dig Alert



# Optimizing public sector operations for safer, more resilient communities

KloudGin was uniquely born in the field alongside the hard-working men and women who keep our lights on and gas and water running. KloudGin deeply understands the challenges faced by municipalities and public sector organizations, and we have designed our platform for today's modern, mobile workforce. We are not just software developers; we are partners, standing alongside you on the journey towards a more efficient, resilient, and safer industry.

By connecting workforce, asset, and construction management in a unified operating system, KloudGin unlocks significant value through end-to-end visibility and control of the work order life-cycle, ultimately driving improvements in asset performance, safety, profitability, and job satisfaction.

KloudGin equips your workforce with the right tools, data, and insights to make informed decisions, optimize operations, and deliver exceptional service safely. We believe in the power of information, connectivity, and collaboration, delivered seamlessly and securely to transform organizations from within.

Strengthen operational efficiency and performance across all of your departments with a Single Face of Work.



- Government Software Competency
- Energy & Utilities Software Competency



Contact a KloudGin industry specialist to learn more.  
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